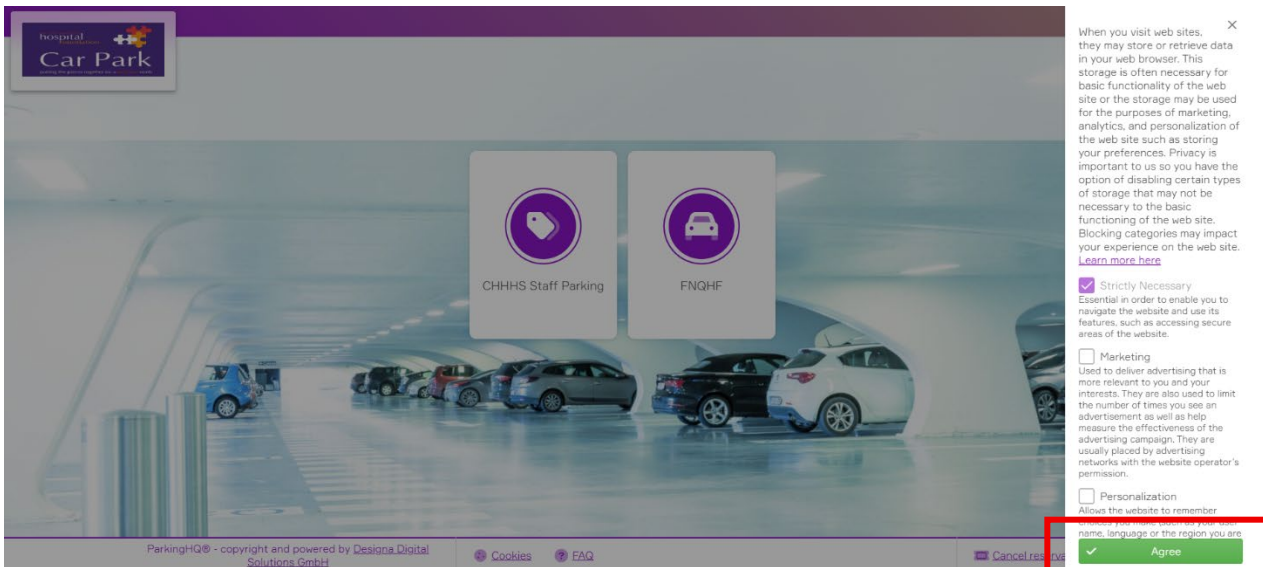


# Drive In ID and Bankcard Procedures

Go to: <https://www.fnqfoundationparking.org.au/iPCP/>

**Unsure of your password? Please go to Step 7 for more information**

**Step 1:** The below screen may be visible, read the pop-up box on the right and select **Agree**.



**Step 2:** In the top right corner, select login



**Step 3:** Enter your username and password, this was created by you.

**If you cannot remember your password skip to step 7**

Please login with your account:

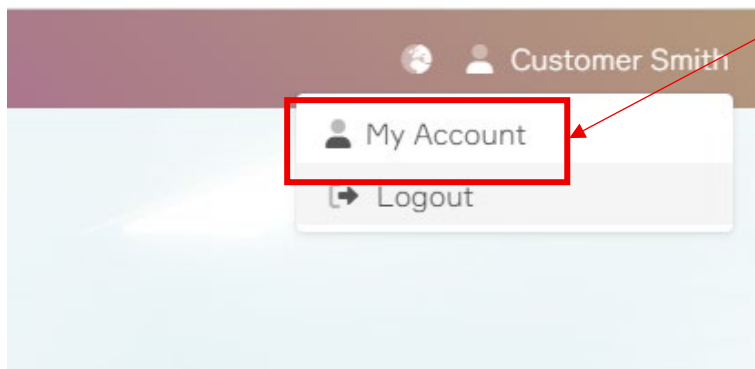
Your Username \*  
Username or Email Address

Your Password \* [Forgot Password?](#)  
Password

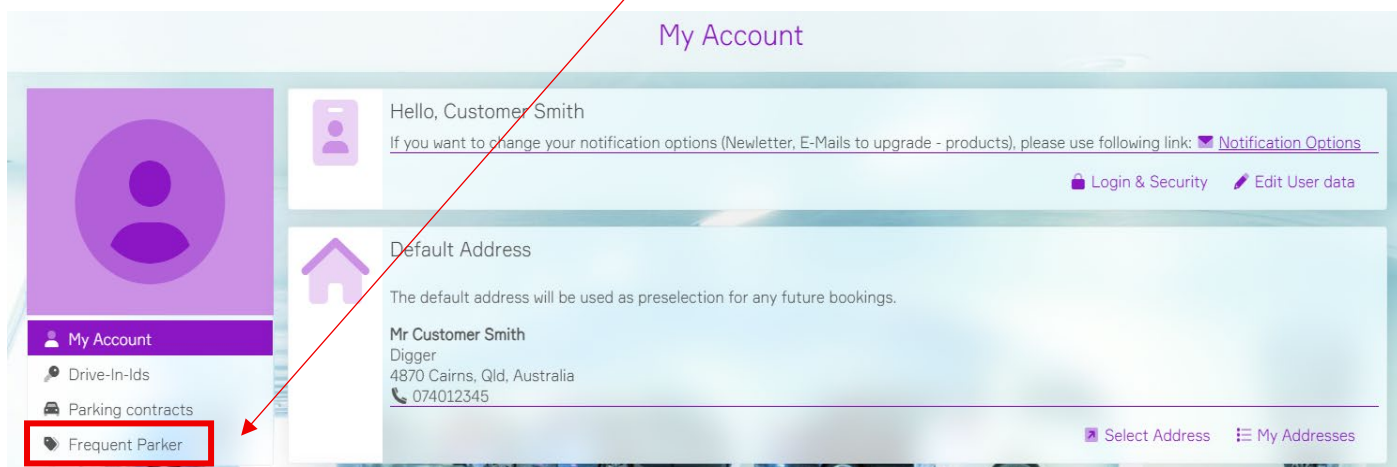
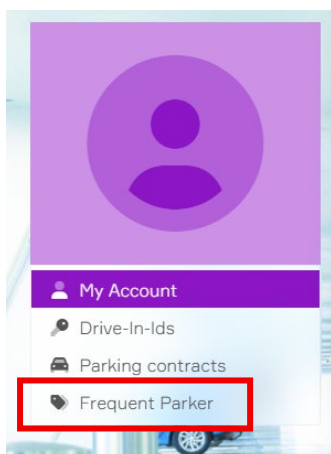
Keep me logged in

Login →

**Step 4:** Once logged in, click on your name in the top right corner and then choose “My Account”

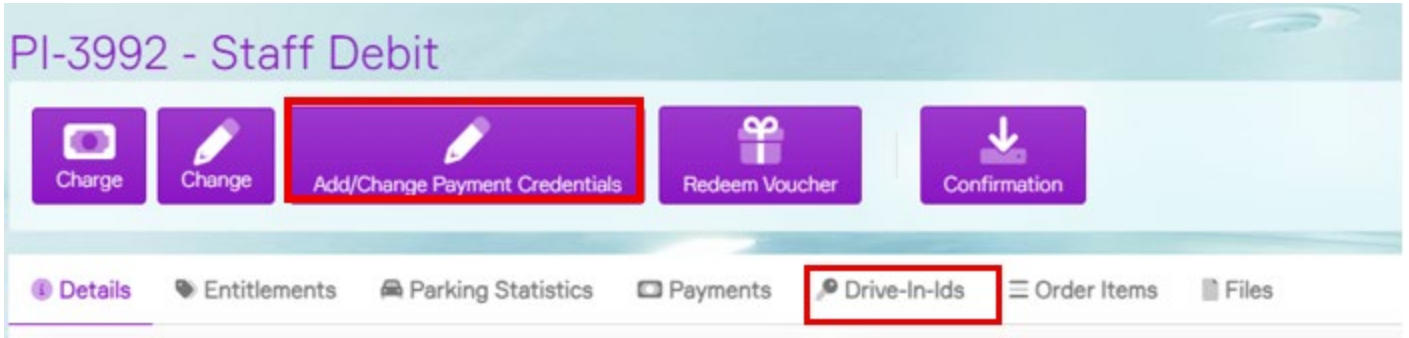


**Step 5:** Click on Frequent Parker in the left column



**Step 6:** You can make changes to your Drive in ID (license plate), bank card and other personal details here.

- To update your bank card details – select **Add / Change Payment Credentials**
- To update your Drive-In-ID (license plate) – select **Drive-In-ID**



**Add/Change Payment Credentials** – click on the Add/Change Payment Credentials button, then click on **Change for current product**.

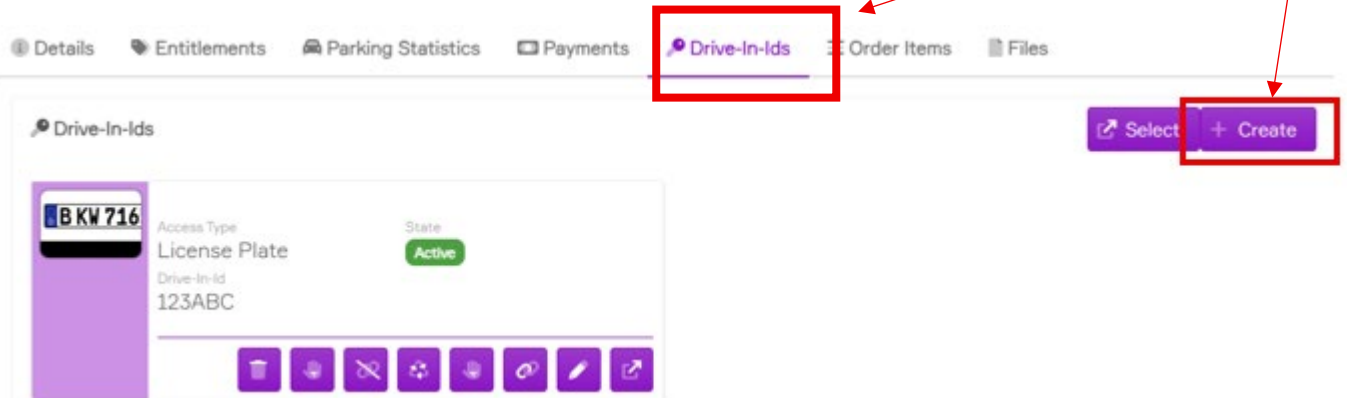
Enter the new payment details, these will override the old payment details. You cannot delete the old bank card details.

**Drive-In-ID** (license plate) – to update select Drive-In-ID, then **Create**.

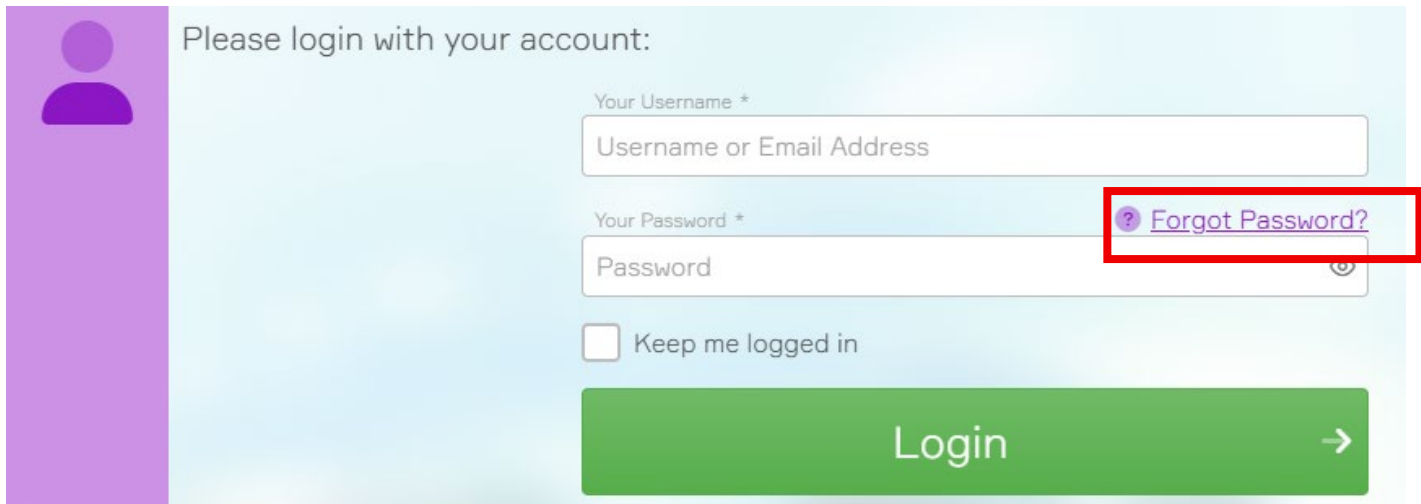
Enter the new license plate details and your Qld Health Access Id found on the back of your ID down the bottom.

**Then** delete any license plates that are no longer required.

Your Access Card Number is the number on the back of your Qld Health Swipe ID



## Step 7: Resetting your password – click on the “Forgot Password” link



Please login with your account:

Your Username \*  
Username or Email Address

Your Password \*  
Password

Keep me logged in

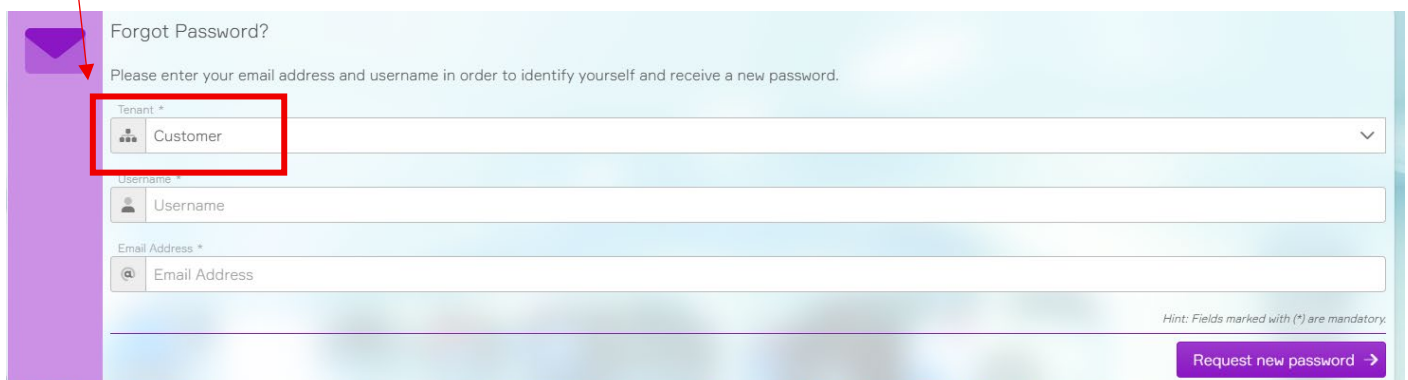
[? Forgot Password?](#)

Login →

Enter your username and email address.

**The Tenant setting, must be on Customer.**

A password reset email will be sent to your email address. If you cannot remember your username or email address, please call 4226 6481 or email [carpark@fnqhf.org.au](mailto:carpark@fnqhf.org.au)



Forgot Password?

Please enter your email address and username in order to identify yourself and receive a new password.

Tenant \*  
Customer

Username  
Username

Email Address \*  
Email Address

Hint: Fields marked with (\*) are mandatory.

Request new password →